



WARRANTY

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RMA# _____

☎ ALL WARRANTY RETURNS MUST HAVE A RETURN MATERIAL AUTHORIZATION NUMBER (RMA#) ACQUIRED FROM OUR WARRANTY HOTLINE (717) 254-3747 (menu option 3).

FSIP warrants the repairs to this product to be free from defects in workmanship and materials and operate within original specifications for a period of 1 YEAR from the date of shipment (unless otherwise stated).

The liability of FSIP under the warranty is limited to replacing, repairing, or issuing credit, at their option, for any electric parts which ARE RETURNED BY PURCHASER during such periods, **PROVIDED:**

- (a) **The PURCHASER contacts our Warranty Assistance Hotline (717) 254-3747 for an RMA number to return the unit.**
- (b) **The defective unit(s) is returned to the FSIP where the repairs were made, transportation prepaid.**
- (c) **FSIP has determined that defects exist and have not been caused by misuse, improper installation, or alteration.**

NOTE: A 25% restocking fee may apply to warranty returns, requesting full credit, if a unit is determined to be No Fault Found. A test fee may also apply to NFF units. If warranty is rejected or determined NFF (No Fault Found) by electrical testing, credit may no longer be valid, and return shipping, repair or replacement is at the expense of the customer.

FSIP assumes no responsibility for consequential damages of any nature. The Customer will assume all liability for the consequences of its use or misuse by their employees or others. This warranty is in lieu of all other warranties expressed or implied. Warranty does not cover labor, rentals, or lost wages under any circumstances.

WARRANTY RETURN INFORMATION

DATE _____ CONTACT PERSON _____ RMA# _____

COMPANY & SHIPPING ADDRESS: _____

PHONE _____ EMAIL ADDRESS _____

FAILURE SYMPTOMS _____

FAULT CODES _____

DATE OF INSTALLATION _____ DATE OF FAILURE _____

CONDITION OCCURRED

_____ IMMEDIATELY _____ INTERMITTENTLY _____ ONLY WHEN HOT _____ AFTER SEVERAL HOURS

VEHICLE MAKE _____ MODEL # _____ SERIAL # _____

COMMENTS _____

**PLEASE ATTACH THIS TAG TO UNIT BEING SENT BACK FOR WARRANTY
SHIP ALL WARRANTY RETURNS TO: FSIP 1015 HARRISBURG PIKE CARLISLE, PA. 17013**